

South Dakota Medicaid Managed Care Reminders

Your Responsibilities:

Read and understand the Medical Assistance Program Recipient Handbook. If you do not have a handbook, you can contact your local DSS office, call 1-800-597-1603 or view it online at www.dss.sd.gov/sdmedx/includes/recipients/recipientprograms/mcare.aspx.

Present your Medical Benefits card at EVERY visit to all medical providers before services are provided. If you do not present your Medical Benefits card, you may be held responsible for medical bills.

Get a referral from your primary care provider (PCP) prior to seeking these services:

- ✓ Acute/urgent care services
- ✓ Physical and speech therapy
- ✓ Psychiatry/psychology
- ✓ Ophthalmology
- ✓ Community mental health center
- ✓ Pregnancy-related services
- ✓ Visiting a physician or clinic other than your PCP, including specialty physicians
- ✓ Inpatient and outpatient hospital services, including non-emergency ER
- ✓ Lab or X-ray services at a facility other than your PCP's clinic
- ✓ Ambulatory surgical centers
- ✓ Services through a school district
- ✓ Well-Child screenings
- ✓ Surgery
- ✓ Home health
- ✓ Rehabilitation

If your PCP has not approved a service, Medical Assistance will NOT pay the bill.

Be on time for your appointments with your PCP. If you need to cancel an appointment, call your PCP as soon as possible. If you repeatedly do not show up for your appointments, your PCP can dismiss you and ask you to choose a different PCP.

Contact your Benefits Specialist at your local office to report changes to your case or ask questions. You can also call 1-800-597-1603 with any questions on Managed Care or visit www.dss.sd.gov/sdmedx.

